

# Bonnyrigg external wall insulation project details

We recently wrote to you about the external wall insulation project in your area. We are happy to include further information about this project.

The external wall insulation installed will be applied to the outer surface of your home and covered by a weatherproof layer of render. The thickness of the insulation is usually between 80mm and 140mm. Please see the details below of what this external insulation project includes.

## What's included?

- The render colour will be Tudor (White and Slate Grey).
- Replacement of downpipes, including soil pipes with UPVC.
- Replacement of gutters with black UPVC, unless recently replaced and still in good condition.
- Encapsulation of soffits with white UPVC, unless previously encapsulated.
- Encapsulation or replacement of fascias with white UPVC, unless previously encapsulated or replaced.
- Contractor will ensure the existing ventilation is not obstructed by the insulation.
- Where applicable, boiler flues will be extended to the face of the new system. This will be determined by the age/ type of system and subject to a site survey.
- Utilities such as BT Cables will be extended at the point of access to the face of the new insulation/render.
- Cabling associated with Sky, domestic TV aerial cables will be concealed behind the system. Other cabling will be extended to the face of the new insulation/ render (as necessary) to suit the re-connection on completion. Note: service connections to any external lighting and alarm boxes may be lost for the duration of the works.
- Installation of new overcills for the windows (white).
- Adjustment to external taps and existing fencing.
- Canopies will not be disturbed during works.
- Provision of a 25 year guarantee for the external wall insulation.

## What's not included?

- Insulation/Render will not be applied to non-habitable areas e.g. garages.
- Insulation/Render will not be applied to extensions /conservatory of different construction type.
- Movement of gas meter boxes and extension of gas meter pipes.
- Under window panels (subject to technical survey).
- Insulation/Render will not be applied below ground floor level.
- Alterations to brick/stone walls, the insulation system will track around them.
- Removal of canopies. Insulation system will track around existing canopies.
- Any asbestos found will not be disturbed, in the event that this is unavoidable it will be encapsulated.

## Contractor information

SERS has been selected to carry out surveys and installations and will be in your neighbourhood soon to arrange surveys with householders.

