

Oxgangs external wall insulation project details

The external wall insulation installed will be applied to the outer surface of your home and covered by a weatherproof layer of roughcast. The thickness of the insulation is usually between 80mm and 140mm. Please see the details below of what this external insulation project includes.

What's included?

- The roughcast colour will be Tudor, the contractor will be able to provide images.
- Replacement of downpipes, including soil pipes with black UPVC.
- Extraction of any existing cavity wall insulation.
- Encapsulation of soffits.
- Contractor will ensure the existing ventilation is not obstructed by the insulation.
- Where applicable, boiler flues will be extended to the face of the new system. This will be determined by the age/ type of system and subject to a site survey.
- Utilities such as BT Cables will be extended at the point of access to the face of the new insulation/render.
- Cabling associated with Sky, domestic TV aerial cables will be concealed behind the system. Other cabling will be extended to the face of the new insulation/ render (as necessary) to suit the re-connection on completion. Note: service connections to any external lighting and alarm boxes may be lost for the duration of the works.
- Installation of new overcills for the windows (white).
- Adjustment to external taps and existing fencing.
- Canopies will be tracked around (subject to technical survey).
- Provision of a 25 year guarantee for the external wall insulation.
- Secondary Insulation (loft or underfloor) where required.

What's not included?

- Insulation/Render will not be applied to non-habitable areas e.g. garages.
- Insulation/Render will not be applied to extensions /conservatories of different construction types.
- Movement of gas meter boxes and extension of gas meter pipes.
- Under window panels (subject to technical survey).
- Insulation/Render will not be applied below ground floor level.
- Replacement of gutters or fascia's.
- Works to DPC area of property are not included.
- Alterations to brick/stone walls, the insulation system will track around them.
- Any asbestos found will not be disturbed, in the event that this is unavoidable it will be encapsulated.
- We recommend that householders should ask their own security supplier to remove and re-fit live alarms to ensure that these will continue to work correctly.

Options

- The insulation of non-habitable areas and extensions/garages is not covered under this offer, but householders can discuss a render only option with the contractor at their own expense.
- Where homeowners have "infilled" panels to match the existing wall finish these will be tested to ensure they are sufficiently stable to allow a secure fixing of the external wall insulation. Failure to confirm this could invalidate the systems warranty and ability to qualify for EES and ECO subsidy.

Contractor information

SERS has been selected to carry out surveys and installations and will be in your neighbourhood in the coming weeks arranging surveys with householders. Here is their logo for your reference:

