

Consultancy Services for Sustainability



**Whatever your
challenge,
Changeworks
can help you
find the solution**

- Training and Skills Development
- Energy Surveying, Modelling and Analysis
- Community Engagement and Behaviour Change
- Research and Evaluation
- Feasibility Studies and Project Development
- Advice and Support Services
- Event and Partnership Facilitation
- Business Recycling Services





TRAINING AND SKILLS DEVELOPMENT

We do more than just teach people - we ensure there's genuine understanding and relevance to people's lives. Our courses:

- Cover theoretical, technical and practical issues from communicating climate change to understanding renewable technology
- Can be developed into bespoke, module-based packages
- Include imaginative, engaging approaches and high quality resources



ENERGY SURVEYING, MODELLING AND ANALYSIS

If you need to make 'hard-to-treat' buildings energy efficient or decide if they're right for renewables, we can help you assess the real-life implications and costs through:

- Building stock surveys and energy modelling
- Evaluations of different options, including the role of behaviours and attitudes



COMMUNITY ENGAGEMENT AND BEHAVIOUR CHANGE

We can bring the public on board with sustainability issues and make sure your projects have a lasting impact through:

- Identifying customer needs and their behaviours
- Analysing data and targeting audiences
- Using behaviour change theories to deliver projects and evaluate activities



RESEARCH AND EVALUATION

Understand and communicate the effectiveness of your work with an independent evaluation and analysis covering:

- Quantitative data
- Interviews, focus groups and surveys
- Carbon footprints

CASE STUDIES

Fife Council Staff Energy Awareness Training

With 22,000 staff operating from over 500 sites, Fife Council's ambition to be the greenest council in Scotland required organisation-wide action. Changeworks has trained 6000 staff through interactive energy awareness sessions to support its Carbon Emissions Reduction Plan. With over 90% of trainees saying they would recommend the sessions to others and discuss saving energy with family and friends, they have proved highly effective at engaging people on their energy use.

We're now working with Fife Council to develop training for different staff groups and services, including care homes and schools, along with an in-depth behaviour change programme.

“Congratulations on an excellent training event. It's been amongst the best I have been on during my 14 years with the Council. The facilitator was excellent, the content pitched at the right level and the activities stimulating and thought provoking.”



FEASIBILITY STUDIES AND PROJECT DEVELOPMENT

We can deliver small or large scale feasibility studies from technical assessments for renewable energy projects to market research for behaviour change programmes. We can then help you get your project set up and ready to deliver results.



ADVICE AND SUPPORT SERVICES

Are there people in your community struggling to pay their energy bills and living in cold, damp homes? We can help you to get people back on their feet by providing:

- Tried and tested advice sheets
- A targeted, nationally accredited advice service



EVENT AND PARTNERSHIP FACILITATION

If you want to work with others to find common ground and share knowledge our expert facilitators can help you get your events and partnerships off to a flying start with:

- Interactive and engaging approaches
- First-rate organisational skills and communications
- Specialist knowledge in many areas of sustainability



BUSINESS RECYCLING SERVICES

One easy action towards sustainability? Get your organisation recycling up to 90% of its waste through our highly acclaimed business recycling service, available across central Scotland.

This is just a taster of what we do. Visit our website or ask us to tell you more.

“Thank you for your great contribution to this demanding project. Your advice was key to keeping us focused on approaches informed by past experience, and on finding effective solutions for hard to treat buildings.”

North Howe Transition Toun

North Howe has a high proportion of homes that are hard to make energy efficient, with 70% lacking access to mains gas, 51% in conservation areas and 63% built before 1900. The Carbon Reduction in Buildings project set out to tackle these issues as a whole community and they've had fantastic results. Changeworks was proud to be a part of their success by providing:

- **Support for community energy surveys**
- **In-depth technical advice for resources including a householder energy saving toolkit**
- **Training**
- **Fast-track insulation surveys**
- **Home renewables advice**
- **Support at local events**

ABOUT CHANGeworks

Changeworks has an extensive track record in developing solutions that inspire and enable people to live and work more sustainably. As a charity and social enterprise our vision is that people we work with are inspired to act upon opportunities, knowledge and skills to make changes that benefit people and the environment.

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Follow us on



WHY WORK WITH CHANGeworks?

Over the last 20 years we have worked with hundreds of local authorities, community organisations, housing associations, private landlords, government organisations and businesses. They tell us that what makes us stand out is:

- Our experienced, enthusiastic and multi-skilled staff that deliver outstanding work
- The added value we bring from our networks and funded services
- The personal, bespoke and collaborative approach we take
- Our fast and efficient responses that don't compromise on quality or effectiveness
- Our commitment to developing best practice

WHAT PEOPLE SAY ABOUT US

“The work on energy in historic buildings which Changeworks has done for The City of Edinburgh Council has been invaluable in the development of progressive policies.”

Jack Gillon, Principal Conservation Officer,
The City of Edinburgh Council

“We have worked closely with Changeworks for over 10 years and, with their support and encouragement, have achieved ground-breaking projects on energy conservation, renewable energy and Japanese vacuum double glazing.”

Alistair Cant, Director,
Lister Housing
Co-operative

“Changeworks' Kitchen Canny project was the perfect practical solution when trying to persuade someone that they COULD do something to reduce their food waste.”

Dominic Hodgkiss,
Scottish Borders Council

“Reaching a 75% recycling rate was a really stretching target for us. Effective communication, excellent delivery and first class management ensured we achieved it.”

David Fairhurst, Environmental Performance Manager, Scottish Parliament



Changeworks Resources for Life Ltd is a company registered as a charity in Scotland and limited by guarantee. Charity No. SC015144. Company No. SC103904. VAT Reg. No. 927106435. Registered office: 36 Newhaven Road, Edinburgh EH6 5PY. Printed on 100% recycled paper.

Design by AK Design (Scotland) Ltd. www.designintuition.co.uk

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